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ABSTRACT

Developed as part of a larger project to integrate youth with disabilities into regular recreational and leisure activities, this survey was developed for use in the assessment of public accommodations according to the minimum standards set forth in the Americans with Disabilities Act (ADA). The instrument utilizes a yes/no response format, with a section for comments following each area. The technical specifications used in the survey are based on those required by Title III of the ADA, the American National Standards Institute, and the Rules and Regulations of the Massachusetts Architectural Access Board. Subsections of the survey address transportation, parking, pathways (outdoors), general organizational structure, doors, ramps/lifts/stairs, elevators, corridors/lobbies, meeting spaces, bathrooms, libraries, places of assembly, swimming pools, and safety/emergency accommodations. (DB)

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COMMUNITY ACCESS SURVEY

EC302935

Training and Research Institute for People with Disabilities
Children's Hospital, Boston

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COMMUNITY ACCESS SURVEY

The development and dissemination of this work was supported through a grant from the Office of Special Educaiton and Rehabilitation Services of the United States Department of Education (#H086U00030) to the Training and Research Institute for People with Disabilities at Children's Hospital, Boston, Massachusetts.

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COMMUNITY ACCESS SURVEY
INSTRUCTIONS

This survey was developed for use in the assessment of public accommodations according to the minimum standards set forth in the Americans with Disabilities Act (ADA). While this survey does not address every area covered by the ADA, it does identify the basic requirements for access to public accommodations. The survey may be used in its entirety or in separate sections, depending on the site that is being reviewed and/or the users' specific needs.

The instrument utilizes a YES/NO response format with a section for comments following each area. When a specified criterion is met with 100% compliance, a 'YES' response should be recorded. When a specified criterion does not exist or is not met with 100% compliance, then a 'NO' response should be recorded and further explanation noted in the comments section.

The technical specifications used in this survey are based on those required by Title III of the ADA and the American National Standards Institute's (ANSI) document A117.1. Specifications for areas not covered by the ADA or ANSI (e.g. swimming pools) were taken from the Rules and Regulations of the Massachusetts Architectural Access Board. Please note that some specifications vary on a local or state basis.

This survey should be used to provide a general access overview and <u>not</u> for the purpose of design, construction or alteration of public accommodations. For purposes of structural modification, it is necessary to identify state access codes in addition to the federal requirements, as the higher standard will prevail.

For more specific information, contact state agencies and/or the Federal Architectural and Transportation Compliance Board, 800/872-2253, Voice/TDD.

COMMUNITY ACCESS SURVEY

Name of Organization/Facility _____

Address _____

Telephone Number (Voice) _____ (TDD) _____

A. TRANSPORTATION	YES	NO
1. Accessible public transportation to organization/facility	☐	☐
2. Drop off directly in front of the organization/facility entrance	☐	☐
3. Organization/facility provides accessible transportation	☐	☐

Comments _____

_____

B. PARKING	YES	NO
1. Signage at entrance of lot directs toward accessible parking	☐	☐
2. Zoned area designated for drop-off/pick-up adjacent or near curbcut &/or accessible entranceway	☐	☐
3. HP space closest to accessible entrance	☐	☐
4. Parking spaces are at least 96" wide	☐	☐
5. Symbol of accessibility visible at each space	☐	☐

Comments _____

_____

C. PATHWAYS (Outdoors)	YES	NO
1. Pathways minimum width of 36" for 1 wheelchair or 60" for 2 wheelchairs	☐	☐
2. Pathway surface evenly paved & without interruption	☐	☐
3. Curbcuts located at the corner of each intersection	☐	☐
4. Curbcuts maximum 1" incline to 8" of length	☐	☐
5. Signage to areas of building in words	☐	☐
6. Signage to areas of building in symbols	☐	☐

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	YES	NO
7. Signage to areas of building is tactile	☐	☐
8. Signage to areas of building is high contrast	☐	☐

Comments _____

_____

D. General Organizational Structure	YES	NO
1. Staff is available with training regarding disabilities	☐	☐
2. Specific rules limit access (e.g., no dogs)	☐	☐
3. Staff available to assist with directions & questions	☐	☐
4. Staff available to assist with transfers	☐	☐
5. Staff available to assist with sign language interpretation	☐	☐
6. Adaptive equipment available on premises	☐	☐
7. Integrated programming available	☐	☐
8. Specialized programming available	☐	☐

Comments _____

_____

E. Doors (*Public entrances are those which are not loading or services entrances*)	YES	NO
1. At least one public entrance must be accessible	☐	☐
2. Accessible primary entrance width of 36" with door open 90 degrees	☐	☐
3. Distance between entrances no more than 3 minute walk for nondisabled person	☐	☐
4. Automatic opening doors in entranceway	☐	☐
5. Automatic opening doors in corridors	☐	☐
6. Automatic opening doors in rooms	☐	☐
7. Operating mechanism for doors is automatic	☐	☐

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	YES	NO
8. Operating mechanism for automatic doors is user initiated	☐	☐
9. Operating mechanism for automatic doors is marked	☐	☐
10. Doors close slowly (minimum of 3 seconds)	☐	☐
11. Doors to individual areas minimum width of 32"	☐	☐
12. Thresholds do not exceed 3/4" for exterior sliding doors or 1/2" for all other doors	☐	☐
13. Door hardware mounted no higher than 48" above floor	☐	☐
14. Doors operable with one hand & do not require tight grasp	☐	☐
15. Signage for rooms is in words	☐	☐
16. Signage for rooms is in symbols	☐	☐
17. Signage for rooms is tactile	☐	☐
18. Signage for rooms is high contrast	☐	☐

Comments _____

_____

F. RAMPS/LIFTS/STAIRS (Inside & Out)	YES	NO
1. Slip resistant ramps maximum 12" incline to 12' length	☐	☐
2. Ramps have handrails on both sides extending 12" beyond the top & bottom of ramp	☐	☐
3. Ramp made of solid material with a minimum width of 36" measured at handrails	☐	☐
4. Ramps access same areas as stairs & are usable by standard & scooter (three wheel) style wheelchairs	☐	☐
5. Ramps have level areas to stop & rest at least every 30'	☐	☐
6. Stairs have solid risers	☐	☐
7. Stairs have handrails	☐	☐
8. Stairs have nosings that project no more than 1 1/2"	☐	☐

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	YES	NO
9.Mechanical lift available	☐	☐
10.Lift operated by user	☐	☐
11.Lift operated by user after receiving a key from someone else	☐	☐
12.Lift operated by staff	☐	☐
13.Facility staff trained to operate lift	☐	☐

Comments _____

_____

G. ELEVATORS *(required for buildings that exceed 3 stories or that exceed 3000 sq" per story unless it is shopping mall or office of health care provider)*	YES	NO
1. Elevator(s) accesses same area(s) as steps & is used for passengers only	☐	☐
2. Elevator(s) accesses same area(s) as steps & is used for freight	☐	☐
3. Elevator(s) is self-operated	☐	☐
4. Height between car & floor landing isno greater than 1/2"	☐	☐
5. Elevator door opening minimum of 36"	☐	☐
6. Doors close slowly(minimum of 5 seconds)	☐	☐
7. Door equipped with electronic eye	☐	☐
8. Cab size minimum of 54" x 68"	☐	☐
9. Operating buttons no higher than 48"	☐	☐
10.Signage for floors & directional markings on operating panel are tactile	☐	☐
11.Audible & visable signals in elevator cab at each floor	☐	☐
12.Signage for floor location at each landing is tactile	☐	☐
13.Floor identification at the rear of each cab (e.g., mirror)	☐	☐
14.Emergency controls & telephone at bottom of operating panel	☐	☐

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	YES	NO
15. Buttons touch sensitive & easy to push	☐	☐
16. Railing available for support	☐	☐

Comments _____

_____

H. CORRIDORS/LOBBIES	YES	NO
1. Minimum width for wheelchairs to pass is 60"	☐	☐
2. Turning radius of 60" x 60" (to allow 360 degree turn in wheelchair)	☐	☐
3. Corridors free of obstructions with 80" clear headroom	☐	☐
4. Permanent fixtures mounted on wall project maximum of 4"	☐	☐
5. Directory of building is in words	☐	☐
6. Directory of building is in symbols	☐	☐
7. Directory of building is tactile	☐	☐
8. Directory of building is high contrast	☐	☐
9. Corridors brightly lit	☐	☐
10. Signage for accessible bathrooms	☐	☐
11. Signage for accessible bathrooms located with signage for inaccessible bathroom	☐	☐
12. Signage for telephones	☐	☐
13. Signage for exits	☐	☐
14. Carpeted surface securely attached & not wrinkled	☐	☐
15. Surfaces stable, firm & slip resistant	☐	☐
16. Available to rest areas along a 50' or longer hallway	☐	☐
17. Accessible drinking fountain maximum of 27" high with knee space underneath; spout no higher than 36"	☐	☐

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	YES	NO
18. Drinking fountain operable with closed fist	☐	☐
19. Vending machine controls maximum height of 48" & minimum of 15" for forward reach	☐	☐
20. Vending machine controls operable with closed fist	☐	☐
21. Vending machine selections involve number identification &/or matching & knowledge of coin combinations	☐	☐
22. Telephone area maximum height of 48" & minimum of 15" for forward reach	☐	☐
23. Amplificaiton system identified & available for telephones	☐	☐

Comments _____

_____

I. MEETING SPACES	YES	NO
1. Spaces are all on same floor	☐	☐
2. Spaces are on different floors	☐	☐
3. Spaces are accessible (e.g., doors, corriders)	☐	☐
4. Facility will modify space for accessibility if requested	☐	☐
5. Spaces clean & free of debris	☐	☐
6. Spaces brightly lit	☐	☐
7. High noise level while activity occurs	☐	☐
8. Variable noise level while activity occurs	☐	☐
9. Large open areas	☐	☐
10. Small defined areas	☐	☐
11. Spaces adjacent to accessible bathroom	☐	☐
12. Spaces not adjacent to accessible bathroom but route to bathroom no more than 3 minute walk for nondisabled person	☐	☐

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J. BATHROOMS	YES	NO
1. Accessible men's room available	☐	☐
2. Accessible women's room available	☐	☐
3. Accessible unisex bathroom available	☐	☐
4. Signage on outside door & individual stalls is in words	☐	☐
5. Signage on outside door & individual stalls is in symbols	☐	☐
6. Signage on outside door & individual stalls is tactile	☐	☐
7. Signage on outside door & individual stalls is in high contrast	☐	☐
8. All doors minimum width of 32"	☐	☐
9. All doors operable with closed fist	☐	☐
10. Bathroom area free of obstruction & debris	☐	☐
11. Bathroom area has minimum turning space of 60" x 60" on the diagonal	☐	☐
12. Stall doors swing out	☐	☐
13. Stall doors open easily	☐	☐
14. Stall doors operable with closed fist	☐	☐
15. Accessible sink 34" high with knee space minimum of 30" wide, 29" high & 19" deep	☐	☐
16. Accessible sink operable with closed fist	☐	☐
17. Bottom of mirror maximum height of 40" or tilted	☐	☐
18. All dispensers maximum height of 40"	☐	☐
19. All dispensers operable with closed fist	☐	☐
20. Accessible urinal rim maximum height 17"	☐	☐
21. Accessible toilet stall is a minimum width of 60" & minimum depth of 56" (wall of stall to door)	☐	☐
22. Top of toilet seat is 17" - 19" high	☐	☐

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	YES	NO
23. Two grab bars mounted parallel to floor & 33" - 36" above floor	☐	☐
24. Vending machine controls are maximum height of 48" & minimum of 15" for forward reach	☐	☐
25. Vending machine controls operable with closed fist	☐	☐
26. Vending machine selections involves number identification, &/or matching	☐	☐
27. Vending machine involves knowledge of coin combinations	☐	☐
28. Light switch maximum height of 48" & minimum of 15" for forward reach	☐	☐
29. Light switch operable with closed fist	☐	☐

Comments _____

_____

K. LIBRARIES	YES	NO
1. Minimum aisle width 36"	☐	☐
2. Check-out counter is maximum height of 36"	☐	☐
3. Card catalogs are maximum height of 54" & a minimum height of 18"	☐	☐
4. Computer system available for book availability/location system	☐	☐
5. Stacks of books/book shelves maximum height of 54"	☐	☐
6. Staff available for book retrieval/general assistance	☐	☐
7. Accessible quiet space available free of distractions	☐	☐
8. Sign language interpreters available	☐	☐

L. PLACES OF ASSEMBLY	YES	NO
1. Ticket window maximum height of 36"	☐	☐
2. Concession stand maximum height of 36"	☐	☐

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	YES	NO
3. Reserved seating for people who are blind/visually impaired & deaf/hard of hearing; number of reserved seats _____	☐	☐
4. Reserved seating available for nondisable friends in these areas: number of reserved seats _____	☐	☐
5. Minimum aisle width of 32"	☐	☐
6. Turning radius at top & bottom of aisles 60" x 60"	☐	☐
7. Wheelchair accessible spectator seats available & distributed among different prices & areas of facility; number of reserved seats _____	☐	☐
8. Seating available for nondisabled friends in these areas	☐	☐
9. Listening system for people who are hard of hearing	☐	☐
10. Listening system can be used with a variety of hearing aides	☐	☐
11. Sign language interpreters available	☐	☐
Comments _____ _____ _____		

M. SWIMMING POOLS	YES	NO
1. Minimum 48" wide path of travel around pool	☐	☐
2. Slip resistant surface around pool	☐	☐
3. Access into pool is wide ramp with handrails	☐	☐
4. Access into pool is lifting device	☐	☐
5. Access into pool is steps only	☐	☐
6. Lifeguards on duty	☐	☐
7. Number of lifeguards on duty _____		
8. Signage for different water levels is made very clear	☐	☐
9. Shower stalls minimum 36" x 36" with curb maximum 1/2"	☐	☐
10. Shower stalls minimum 30" x 60" no curbs	☐	☐

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	YES	NO
10. Shower has single lever control operable with closed fist	☐	☐
11. Shower head on slide bar with hose	☐	☐
12. Shower stall has two grab bars on wall 33"- 36" high	☐	☐
13. Shower has padded, hinged seat securely attached	☐	☐
14. Top of shower seat 18" high	☐	☐
15. Locker rooms minimum aisle width of 42"	☐	☐
16. Locker rooms have accessible bathrooms	☐	☐
17. Dressing cubicles 60" x 72" with an opening of 32"	☐	☐
18. Dressing cubicle opening is curtain or outswinging door	☐	☐
19. Sign language interpreters available	☐	☐

Comments _____

_____

N. SAFETY/EMERGENCY ACCOMMODATIONS	YES	NO
1. Emergency/fire evacuation procedures exist	☐	☐
2. Facility security visible & adequate	☐	☐
3. Nurse on-site full time	☐	☐
4. Nurse on-site part time	☐	☐
5. Fire alarm maximum of 54" above floor	☐	☐
6. Fire alarm instructions are presented in words, symbols, tactile & in high contrast	☐	☐
7. Fire alarm can be operated with closed fist	☐	☐
8. Audible warning signals	☐	☐
9. Visual warning signals	☐	☐

Comments _____

_____

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